

# OLC Warranty Form

|               |                      |           |                      |               |  |                                |
|---------------|----------------------|-----------|----------------------|---------------|--|--------------------------------|
| ID            | <input type="text"/> | OLC Case# | <input type="text"/> | Case#         | <input type="text"/>   | <input type="text"/>           |
| Customer      | <input type="text"/> |           |                      | Picked/Sent   | <input type="text"/>   |                                |
| Contact       | <input type="text"/> |           |                      | Tracking#     | <input type="text"/>   |                                |
| Receive Date  | <input type="text"/> |           |                      | Return on     | <input type="text"/>   |                                |
| Apply Date    | <input type="text"/> |           |                      | Customer Pick | <input type="text"/>   |                                |
| Model         | <input type="text"/> |           |                      | Memo          | <input type="text"/>   |                                |
| Serial#       | <input type="text"/> |           |                      | Item Serviced | <input type="checkbox"/>   | Served By <input type="text"/> |
| Inv#          | <input type="text"/> |           |                      | Signature     | <input type="text"/><br><br>(Please sign upon receiving the goods) |                                |
| Purchase Date | <input type="text"/> |           |                      | Fee           |  |                                |
| Problem       | <input type="text"/> |           |                      |               |  |                                |

## Terms Conditions of Service:

1. OnLine Centre and staffs are not responsible for any data loss/damage caused by existing hardware problem(s). or for any consequent hardware damage resulting from any existing problem.
2. OnLine Centre and staffs would not take any responsibility for any hardware, which is not stated in the configuration above.
3. If system/component was not purchased from OnLine Centre P/L or is outside warranty period, standard wxamination fee of \$50 applies. However, if there is any variation, OnLine Centre P/L would inform you beforehand.
4. OnLine Centre P/L would not be held responsibility for any item, i.e. computer system, component, notebook, etc, which is not collected from our shop for more than 3 months after receipt date.
5. OnLine Centre P/L would not be held responsibility for any loss of item (including accessories) which is not recorded in the form.

Signature

By Signing here, I agree with terms conditions stated



## Customer Receipt

|               |                      |                                |
|---------------|----------------------|--------------------------------|
|               | OLC Case#            | <input type="text"/>           |
| Received Date | <input type="text"/> | Served By <input type="text"/> |
| Inv#          | <input type="text"/> | Problem <input type="text"/>   |
| Model         | <input type="text"/> |                                |
| Serial#       | <input type="text"/> |                                |
| Purchase Date | <input type="text"/> |                                |



Please note that we need this receipt to release good(s). If you have any inquiry regarding the service, please do not hesitate to call our Technical Support on (02) 9211 0898. OnLine Centre P/L would not be helpd responsible for any item which is not collected within three(3) months after Receipt Date.

Please send this form to [warranty@onlinecomputer.com.au](mailto:warranty@onlinecomputer.com.au) for any warranty request.